



## ***Old Mission Windows Service Policy***

In our ongoing effort to be the best window and door supplier in Michigan, Old Mission Windows offers the following service policy for its customers. This policy is extended to all window & door products that Old Mission Windows represents. In no way does this warranty supersede the manufactures warranty's which are attached.

Old Mission Windows Service Department will provide a complimentary tune-up and inspection to all windows and doors purchased and installed within your home within the first 18 months after installation. All service items will be resolved in a manner that is congruent with Old Mission Windows Mission Statement and will be handled by our highly trained and qualified service technicians. A service fee may apply for additional labor and material cost for services requested and rendered, but not covered under the manufacturer's warranty. You will be notified, in detail, of any product found requiring service by Old Mission Windows. A quote for parts and labor will be provided for items non-related to product failure or defect.

**To Initiate Service or Warranty Call: 231- 947-2120 or 1-800-493-2951**

***\*NOTE: You must have completed the online Warranty Registration form within 90 days to ensure your warranties are activated\****

<https://www.oldmissionwindows.com/warranty/warranty-registration/>